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# May-June 2020 Late Spring Newsletter

## COVID-19 Response

During this unprecedented time, our company has implemented many steps and safety measures to ensure the health and well being of our employees, clients, and the community. We are fortunate at this time to still be able to operate our business and serve our clients at their homes and we take this privilege very seriously. We are constantly monitoring new developments and keeping our employees informed of enhanced precautions to ensure we are following all



Federal, State, and CDC guidelines. At this time we are committed to the following practices and procedures to protect our employees and clients:

- Providing constant updates to employees on latest protocols and best practices.
- Providing bi-lingual handouts for the field crews on how to stay safe and what symptoms to look for.
- Providing remote work options for majority of sales and office staff.
- Maintaining quality services while monitoring safety of crews with frequent site inspections by your Area Managers.
- Managers and field staff at your home are instructed to maintain a safe distance from field crew members and clients.
- No contact with client's belongings; such as trash cans, doors, mailboxes, etc.. and we will no longer leave the paper door hangers that are used to inform clients of the services we performed that day.
- We have reconfigured the crews to be smaller; 2 men maximum.
- Implemented staggered start times, and instituted direct reporting to trucks to keep field team apart.
- Morning dispatch manager ask crew members how they are feeling each morning once they enter our lot. The managers are instructed to send anyone who is experiencing symptom or not feeling well home immediately.
- Temperatures are taken of all field staff using a thermal distance

- thermometer. This went against the Americans with Disabilities Act until recently the EEOC said it would be temporarily allowable.
- Trained our crews to perform daily truck sanitation with Clorox spray and wipes.
- Supplying disinfecting cleaners, hand sanitizer, and masks for all crew members and for the few remaining office staff who do still report to the office.
- Provide an outdoor hand wash station for employees to clean off before going home.

We are committed to continuing to adhere to all these enhanced precautions and continually monitor for necessary changes to help keep our clients and team safe. The Kane Team would like to thank you for your continued support and trust in us, especially during these trying times!

## Enjoy Your "Stay at Home" Order

With the Stay at Home orders in place we have received many thoughtful notes from clients telling us about how they are enjoying their outdoor spaces more than ever. Here are just a few:

"Thanks! You guys have been awesome - we use the patio and deck ALL the time and constantly get compliments".



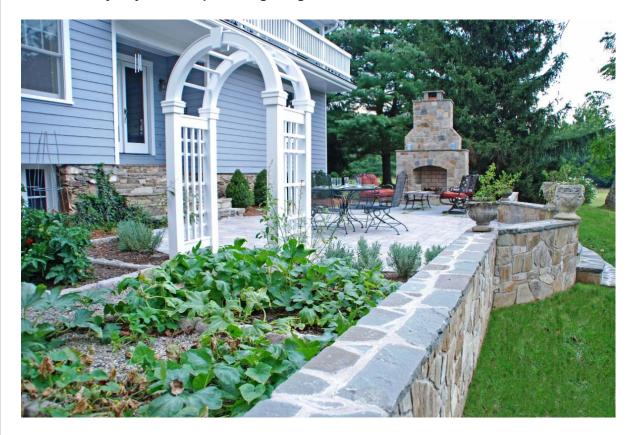
"Good morning Josh. Still can't get over the patio. That is more exciting than the actual house. Just don't tell my wife that part!"



"I just wanted to express our gatitude to you all for helping us create a back yard sanctuary that is so central to our happiness right now! ...the dog included. I know you all are still out there doing what you do. Be safe, and keep up the great work! We can't tell you how much value this physical space, the wildlife, and the beauty have brought to our "isolation" at home."



"Love it every day. The fireplace is getting a lot of use."



#### Tick Control

We are all going to extraordinary measures to keep our families and loved ones safe from COVID-19. Often that means we are spending more time outdoors, in our lawns and gardens. During these outdoor adventures it is important that we also keep ourselves safe from ticks and mosquitoes, which are are not just annoying, they are known disease carriers and extremely prevalent in this area. Kane Landscapes continues to offer Organic Tick Control to help with the suppression of ticks, mosquitoes, spiders, and gnat colonies. This organic option does not harm beneficial insects like bees, butterflies, or earthworms. The first application will occur before the end of May. Each treatment will help protect your yard for approximately 40 days, for a total of 4 treatments, the final application will occur at the end of October. If you would like to receive an estimate for this service please <u>contact us</u>.

## Landscape Calendar & Tips



#### May <u>June</u> • Pruning & Plant Fertilization Continue Pruning & Plant 2nd Pre-emergent & Lime Application Fertilization • Seasonal Flower Installation • Apply Grub Control Spot Spray for Weeds in Lawn 1st Tick Control Application Begin Fungicide Application Continue Weekly Mowing Spot Spray for Weeds in Lawn Continue Weekly Bed Weeding Continue Weekly Mowing Continue Weekly Bed Weeding • Happy Mother's Day Contact Us Today! Kane Landscapes, Inc | Phone: (703) 803-3146 | Fax: (703) 698-0958 | P.O. Box 650369 Potomac Falls, VA 20165-0369 info@kanelandscapes.com | www.kanelandscapes.com Like us on Facebook Featured on houzz